

**SOUTHEND ON SEA CITY COUNCIL**  
**Policy and Resources Scrutiny Committee**

**7<sup>th</sup> December 2023**

**Question 1 from Mr Webb for Council Member for Environment (Cllr Davidson)**

One of Council's 4 key priorities is 'A clean city with a resilient environment'. Challenges: Maintaining the street scene.

How often do you clean the high street, seafront and major roads in streets and how do you know they meet your criteria of Veolia keeping the streets clean?

**Response:**

**Thank you for your question. The high street, sea front and town centre are cleaned, swept, and have their litter bins emptied daily. Due to the high footfall and high profile of these areas, we also have a dedicated member of staff from the waste contractor provide a 'constant clean' throughout the day which consists of litter picking, litter bin emptying and flyposting/graffiti removal until 9pm in the summer and 8pm in the winter. When there are special events and during the busier periods in the summer, cleansing finish times may be extended.**

**Officers hold monthly Operational Meetings and quarterly Performance Board meetings with the waste contractor. Street cleanliness is reviewed at both these meetings. Officers are also in daily contact with the waste contractor so that urgent issues can be resolved quickly.**